

Frimley Health and Care ICB

Project Name: Understanding Lipid Pathways in the Frimley Health and Care ICB - Re-imagining Care Pathways Collaborative Working

Project Summary:

The Reimagining Care Pathways collaborative working programme is a service offered by Novartis, which comprises a series of workshops, with the aim of:

- Providing pathway mapping support to the NHS (healthcare and service teams) to improve efficiency and service effectiveness to the benefit of patient care.
- Providing pathway mapping support the NHS (healthcare and service teams) to address the local challenges they face in the delivery of patient care.

Planned Milestones:

Milestone 1 – Project kick-off

Milestone 2 – Mapping of the pathway

Milestone 3 – Discussing the pathway

Milestone 4 - Feedback/Consultation

Expected Benefits:

NHS:

Improved understanding of the current service pathway, and associated efficiencies and inefficiencies. Potential to lead to solutions which could allow the NHS organisation to enhance both patient experience and outcomes.

Novartis :

Understanding of possible opportunities to partner with the NHS to enhance patient outcomes and experience.

Better understanding of patients', carers and customers'

Needs, which may inform future service offerings, and synergies between needs of the customer and value of Novartis offerings.

Start Date & Duration: 20th September 2022 - 10 weeks

UK2209025378

September 2022

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